

## Prerequisites of CASA Account Closure of Deceased Customer

- In the event of death of a CASA customer, the balance in the account of the customer will be transferred to Nominee/ Legal Claimant and the account will be closed

The nominee/legal claimant of the customer will inform the Bank about the death of the customer



After successfully verification of documents, Bank will transfer the amount to nominee/ legal claimant's account and close the account of deceased customer

1. Death Certificate of Deceased Customer
2. Address & Identity Proof of Nominee/ Legal Claimant
3. Indemnity Letter/s
  - a. **In case the Nominee is registered in Deceased Customer's Bank Account**, then the Indemnity Letter needs to be signed by Nominee (**Annexure 1**)
  - b. **In case the Nominee is not registered in Deceased Customer's Bank Account**, then 2 documents need to be produced:
    - ✓ Indemnity Letter (**Annexure 1**) by Legal Claimant of the Deceased customer
    - ✓ Legal Claimant Affidavit executed on the Non Judicial Stamp Paper of appropriate value by an Advocate (**Annexure 2**)
4. Nominee/ Legal Claimant's Account details along with Cancelled Copy of Cheque/ Copy of Passbook
5. Money Receipt Format duly filled with affixed Revenue Stamp of Re. 1/- (is a proof of settlement and is mandatory requirement)