

## Terms & Conditions

1. The offer is exclusively for Shubh Savings customers only
2. Offer valid till 30<sup>th</sup> September'21
3. Customer to maintain min balance of Rs. 900 in their account on or before 30<sup>th</sup> September'21 to be eligible for the offer
4. To avail the 3 month Amazon Prime Membership offer, customer will have to use the promo code shared in promotional communication
5. Codes will be embedded into a URL and shared in the form of a tinyURL via SMS
6. On clicking on the URL, customer will be taken to the redemption page. The code is auto applied and customer will be asked to confirm the billing address (provided he is logged into his Amazon account)
7. If customer is not logged into Amazon account, it will prompt him to login to his account
8. If the customer is not an Amazon customer, it will prompt him to create an Amazon account
9. Prime can only be claimed if the customer has a valid Amazon account
10. Upon confirmation of billing address, the customer's Prime journey is activated for 3 month period and he can enjoy all the benefits from then
11. What if a customer is already a Prime Member?
  - a. Currently, if a customer is already a Prime member, he will not be able to claim the code. It will throw an error saying, You are already a Prime member. In this case, the customer needs to wait until his current membership expires to claim the code. Alternatively, he can share the code with his family members/friends and they will be able to activate Prime for their Amazon account
  - b. Amazon is launching the stacking feature on 7/20 which will enable the customer to ADD this membership on top of his existing one. This way, his Prime membership gets extended by 3 months
12. FPB (Fino Payments Bank) does not guarantee and make any representation about the usefulness, worthiness of the offer provided by merchant
13. Any disputes related to the offer(s) shall be taken up directly with the merchant and with no direct and indirect reference to FPB and/or any liability of nature on FPB
14. The existence of a dispute, if any, regarding the offer shall not constitute a claim against FPB and shall be addressed directly to the merchant
15. FPB holds out no warranty or makes no representation about the quality, delivery or otherwise of the offer(s) offered by merchant. Any dispute or claim regarding the offer(s) by Shubh Savings account holders must be resolved with the merchant directly without any reference to FPB
16. FPB reserves the right to disqualify the account holders from the benefits of the program if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the program
17. FPB shall not be liable for any loss or damage that may be suffered, or for any nature whatsoever that may be suffered as a result of the offer.